

## Expert Classes Help the North West Learners go from Competence to Excellence



The Jaguar Apprentices



The Training 2000 Apprentices

PARTNERSHIP FOR LEARNING ON BEHALF OF AUTOMOTIVE NORTHWEST HAVE GIVEN APPRENTICES FROM JAGUAR LAND ROVER AND TRAINING 2000 THE CHANCE TO HONE THEIR SKILLS AT EXPERT CLASSES CO HOSTED BY JAGUAR LAND ROVER AND RIVERSIDE COLLEGE.

The focus of the master class was to introduce the apprentices to the concept of excellence when applied to Business Improvement Techniques (BIT). BIT covers the principles of lean processes and continuous improvement. The master class gave the apprentices some insight into the latest technology and innovation in their field and underline the world class skills they will need in tomorrows workplace.

The apprentices were split into four teams and had to complete exercises throughout the day to develop a better understanding of the tools and techniques of BIT. For one of the exercises each team had to create their own shadow boards as an example of a workplace organisation technique.

Jaguar Apprentice Daniel Fath had this to say “the apprentice master class opened my eyes to the value of continuous improvement, it also gave me an appreciation of how business improvement techniques are used to help a process. The practical exercised were a good way of demonstrating these principles as they helped to build on my knowledge and gave me something to think about.”

The From Competence to Excellence Programme involves the concept of using coaching techniques and is a stepping stone for participants, helping them move from learners to experts. With the UK World Skills event on the horizon, some of them may even become future entrants to the UK World Skills Event in London in October 2011.

Phil Round Training Manager at Jaguar Land Rover says, “The day was useful in getting apprentices to understand that in order to be competitive in the future competence is not enough to succeed, instead we must strive for excellence.”

